

# **MAYOR AND CITY COUNCIL**

To develop policy and legislative actions that provide a safe, healthy environment and a high quality of life for those who live, learn, work in and visit the city of Long Beach.

## **Key Contacts**

Beverly O'Neill, Mayor

Bonnie Lowenthal, Councilmember, 1<sup>st</sup> District

Dan Baker, Councilmember, 2<sup>nd</sup> District

Frank Colonna, Councilmember, 3<sup>rd</sup> District

Patrick O'Donnell, Councilmember, 4<sup>th</sup> District

Jackie Kell, Vice-Mayor, 5<sup>th</sup> District

Laura Richardson, Councilwoman, 6<sup>th</sup> District

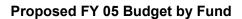
Tonia Reyes Uranga, Councilmember, 7<sup>th</sup> District

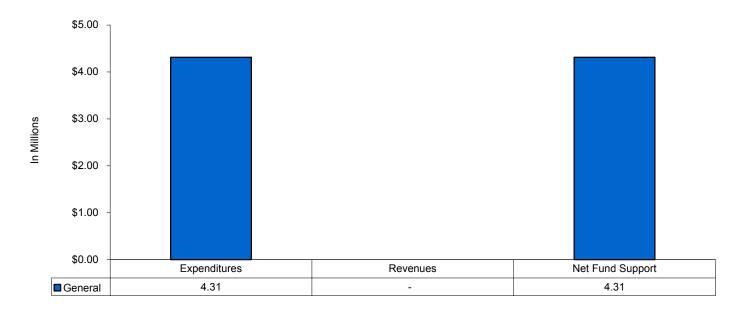
Rae Gabelich, Councilwoman, 8<sup>th</sup> District

Val Lerch, Councilmember, 9<sup>th</sup> District

333 W Ocean Boulevard, 14<sup>th</sup> Floor Long Beach, CA 90802 Phone: (562) 570-6801 Fax: (562) 570-6010 www.longbeach.gov

## Mayor and City Council Department Summary



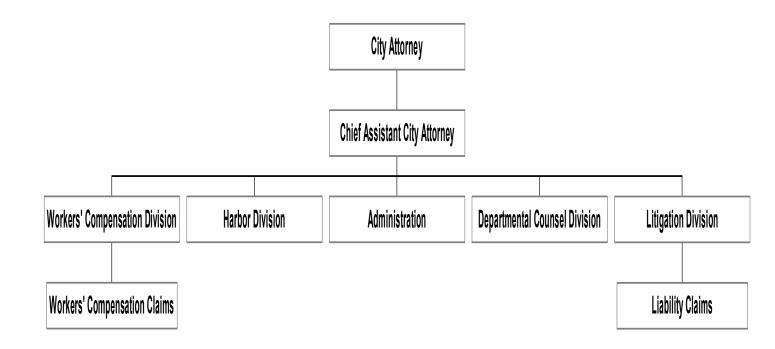


The Mayor and City Council is an elected official department.

	Actual FY 03	Adopted FY 04	Adjusted FY 04	Estimated FY 04	Proposed FY 05
Expenditures:					
Salaries, Wages and Benefits	3,171,080	3,373,655	3,373,655	3,404,537	3,803,884
Materials, Supplies and Services	355,256	300,798	308,731	299,528	232,623
Internal Support	366,091	370,980	370,980	349,300	276,203
Capital Purchases	-	-	-	-	_
Debt Service	-	-	-	-	-
Transfers from Other Funds	180	-	-	-	-
Prior Year Encumbrance	-		-	-	-
Total Expenditures	3,892,607	4,045,433	4,053,366	4,053,365	4,312,710
Revenues:					
Property Taxes	-	-	-	-	-
Other Taxes	-	-	-	-	-
Licenses and Permits	-	-	-	-	-
Fines and Forfeitures	-	-	-	-	-
Use of Money & Property	-	-	-	-	-
Revenue from Other Agencies	-	-	-	-	-
Charges for Services	-	-	-	-	-
Other Revenues	(15)	-	-	-	1,250
Interfund Services - Charges	-	-	-	-	-
Intrafund Services - GP Charges	-	-	-	-	-
Harbor P/R Revenue Transfers	-	-	-	-	-
Other Financing Sources	-	-	-	-	-
Operating Transfers		-	-	-	-
Total Revenues	(15)	-	-		1,250
Personnel (Full-time Equivalents)	55.60	52.17	52.17	52.17	53.13

## Mayor and City Council Department Personal Services

Classification	FY 03 Adopt FTE	FY 04 Adopt FTE	FY 05 Prop FTE	FY 04 Adopted Budget	FY 05 Proposed Budget
City Mayor Administrative Aide II Administrative Analyst II Administrative Analyst III Administrative Analyst III Administrative Intern-NC/H30 Administrative Intern-NC/H36 Assistant Administrative Analyst II City Council Member Clerk I Clerk Typist I Clerk Typist III Councilmanic Secretary Executive Assistant Legislative Assistant	1.00 1.00 6.10 3.75 9.45 7.65 - 0.30 - 0.10 9.00 0.25 - 1.00 3.00 1.00 11.00	1.00 3.00 5.38 2.74 6.37 8.82 - 0.15 2.00 0.10 9.00 1.00 1.00 8.50	1.00 3.50 3.00 3.24 4.97 9.82 1.00 0.10 9.00 1.00 1.00 4.00 1.00 4.50	104,793 112,208 199,982 145,011 409,857 605,265 - 4,059 82,820 5,197 233,914 - 2,607 29,812 71,208 61,961 75,070 389,660	106,678 132,368 125,823 180,250 323,488 676,741 20,880 - 172,036 5,459 238,623 23,935 24,881 29,812 140,082 63,504 75,070 217,098
Subtotal Salaries	 55.60	 52.17	 53.13	 2,533,423	2,556,728
Overtime Fringe Benefits Administrative Overhead Salary Savings		  	  	745,054 132,739 (37,562)	1,213,212 97,342 (63,399)
Total	55.60	52.17	53.13	3,373,654	3,803,884



# CITY ATTORNEY

To provide strategic, creative, proactive legal counsel, services, structures and solutions as well as a streamlined, efficient service delivery process that supports our clients with reference to all of their functions, powers and duties under the City Charter and State and Federal laws and in the achievement of their goals.

### **Key Contacts**

Robert E. Shannon, City Attorney

Heather A. Mahood, Chief Assistant City Attorney

Michael J. Mais, Assistant City Attorney

Dominic T. Holzhaus, Principal Deputy

Belinda R. Mayes, Principal Deputy

Barbara D. DeJong, Principal Deputy

333 W Ocean Boulevard 11<sup>th</sup> Floor Long Beach, CA 90802 Phone: (562) 570-2200 Fax: (562) 436-1579 www.longbeach.gov/attorney

## Fiscal Year 2003 Major Accomplishments

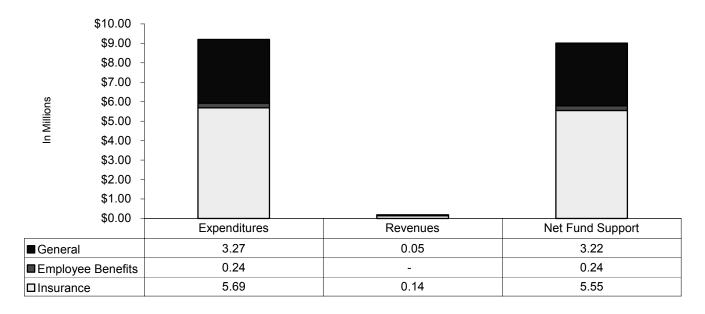
• For a list of accomplishments, please refer to the City Attorney Annual Report at:

www.longbeach.gov/attorney



## City Attorney Department Summary

#### Proposed FY 05 Budget by Fund



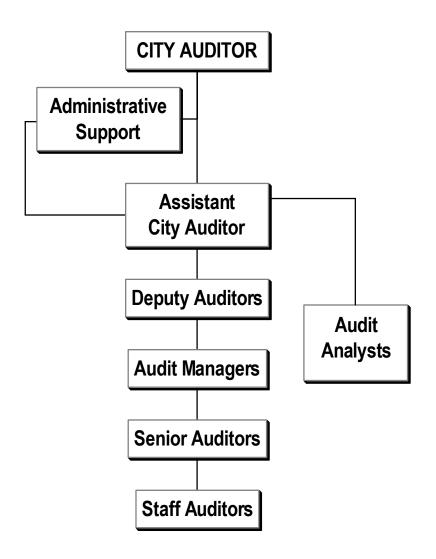
	Actual FY 03	Adopted FY 04	Adjusted FY 04	Estimated FY 04	Proposed FY 05
Expenditures:					
Salaries, Wages and Benefits	6,508,388	6,963,029	6,963,029	5,460,307	7,952,772
Materials, Supplies and Services	511,220	651,300	656,090	503,658	651,300
Internal Support	686,650	801,204	801,204	772,003	740,722
Capital Purchases	9,164	34,107	34,107	40,000	34,107
Debt Service	-	-	-	-	-
Transfers from Other Funds	(189,226)	(177,000)	(177,000)	(177,000)	(177,000)
Prior Year Encumbrance	-	-	-	-	-
Total Expenditures	7,526,197	8,272,640	8,277,430	6,598,967	9,201,901
Revenues:					
Property Taxes	-	-	-	-	-
Other Taxes	-	-	-	-	-
Licenses and Permits	-	-	-	-	-
Fines and Forfeitures	-	-	-	-	-
Use of Money & Property	-	-	-	-	-
Revenue from Other Agencies	-	-	-	-	-
Charges for Services	-	-	-	-	-
Other Revenues	217,380	147,500	147,500	180,000	147,500
Interfund Services - Charges	-	-	-	-	-
Intrafund Services - GP Charges	-	-	-	-	-
Harbor P/R Revenue Transfers	-	-	-	-	-
Other Financing Sources	-	-	-	-	-
Operating Transfers	-	-	-	-	-
Total Revenues	217,380	147,500	147,500	180,000	147,500
Personnel (Full-time Equivalents)	75.00	75.00	75.00	75.00	75.00

Note: The City Attorney has committed to leaving 4 of the 75 FY 05 budgeted staff positions vacant to assist with the City's budget crisis.

## City Attorney Department Personal Services

	FY 03 Adopt	FY 04 Adopt	FY 05 Prop	FY 04 Adopted	FY 05 Proposed
Classification	FTE	FTE	FTE	Budget	Budget
- Classification				<u> </u>	200501
City Attorney	1.00	1.00	1.00	196,610	200,149
Assistant City Attorney	1.00	2.00	2.00	299,662	320,465
Chief Investigator	1.00	1.00	1.00	89,277	89,277
Claims Investigator/Representative I	1.00	-	-	-	-
Deputy City Attorney	17.00	17.00	18.00	1,879,702	2,013,768
Executive Secretary - Confidential	3.00	2.00	2.00	123,047	124,892
Investigator III	3.00	3.00	3.00	232,896	232,896
Legal Administrator	-	-	1.00	-	81,145
Legal Assistant	_	3.00	3.00	161,158	166,911
Legal Assistant I	1.00	1.00	1.00	45,819	45,819
Legal Assistant II	1.00	2.00	1.00	96,349	48,174
Legal Assistant III	9.00	7.00	7.00	382,165	379,550
Legal Assistant IV	5.00	4.00	5.00	229,880	287,351
Legal Assistant - Subrogation	1.00	1.00	1.00	60,343	60,343
Legal Office Assistant	2.00	2.00	2.00	78,116	78,116
Legal Office Specialist	1.00	1.00	1.00	41,081	41,081
Legal Records Assistant	2.00	2.00	2.00	63,278	69,896
Legal Records Management Supervisor	1.00	1.00	1.00	62,970	62,970
Legal Records Specialist	1.00	1.00	1.00	39,058	39,058
Liability Claims Assistant II	1.00	1.00	1.00	45,819	45,819
Manager - Workers' Compensation	1.00	1.00	1.00	83,666	83,666
Office Manager - Attorney	1.00	1.00	-	77,281	-
Paralegal	2.00	2.00	2.00	127,949	131,117
Principal Deputy City Attorney	4.00	3.00	3.00	423,239	423,239
Senior Deputy City Attorney	1.00	1.00	-	137,989	-
Senior Workers' Comp Claims Examiner	2.00	2.00	2.00	145,662	145,662
Workers' Comp Administrative Assistant	1.00	1.00	1.00	60,900	62,728
Workers' Comp Claims Assistant	1.00	2.00	2.00	101,955	112,779
Workers' Comp Claims Examiner	3.00	3.00	3.00	189,255	199,906
Workers' Comp Office Assistant I	5.00	4.00	4.00	118,880	120,841
Workers' Comp Office Assistant II	2.00	3.00	3.00	113,787	111,729
Subtotal Salaries	75.00	75.00	75.00	5,707,794	5,779,350
Overtime				33,140	33,140
Overtime				1,344,457	2,317,957
Fringe Benefits Administrative Overhead				267,638	2,317,937
				(390,000)	(419,005)
Salary Savings					
Total	75.00	75.00	75.00	6,963,029	7,952,772

Note - The FY 05 Salary Savings denote 4 positions that will be kept vacant during the year to assist with the City's budget crisis.



# CITY AUDITOR

The mission of the City Auditor's Office is to protect the public's interest and assets; ensure City resources are used to provide optimum benefits to the city's residents; enable the public's trust in City financial information; and improve the quality of, and confidence in City decision making.

### **Key Contacts**

Gary L. Burroughs, City Auditor

J.C. Squires, Assistant City Auditor

Sam Joumblat, Deputy City Auditor

Kathleen M. O'Connell, Deputy City Auditor

Janet E. Sutter, Deputy City Auditor

333 W Ocean Boulevard, 8<sup>th</sup> Floor Long Beach, CA 90802 Phone: (562) 570-6751 Fax: (562) 570-6167 www.longbeach.gov/auditor

## **Department Goals and Related Services**

#### Goal 1 Protect the public interest and promote good government

#### Service/Program

Analytic Analysis

Economic Analysis of significant transactions and business deals

**Financial Auditing** 

Fraud Investigations

Internal Control Reviews

**Operational Audits** 

Revenue Audits

Strategic Planning

#### Goal 2 Audit all disbursements as required by the City Charter

#### Service/Program

Audit all pending payment vouchers for compliance with City policies and regulations Strive to provide next day approval on all payment vouchers submitted

#### **Goal 3** Audit cash and investments as required by the City Charter

#### Service/Program

Audit the City treasury once each quarter as required by the City Charter

#### Goal 4 Perform the Annual Financial Audits as required by the City Charter

#### Service/Program

Perform the annual financial audit of the City and its financial component units

## Fiscal Year 2004 Accomplishments

#### **Business Growth and Workforce Development**

- For the first nine months of FY 04:
  - Published 34 audit reports resulting in claims of \$19 million and proposed organizational changes of over \$6 million.
  - o Provided professional consulting to the City Council and management.
  - Contributed hundreds of hours in professional staff time to participate on optimization committees with management resulting in \$4.5 million of planned savings.
- For the first nine months of Fiscal 2004, audited 112,875 payment vouchers totaling \$439 million and issued 331 audit exceptions totaling \$5.1 million.
- Audited the City's \$1.3 billion treasury each quarter to ensure the City's investments are in compliance with the State Government Code and City investment policy to ensure they were properly safeguarded with no exceptions noted.
- Audited the City's Comprehensive Annual Financial Report and 13 component unit financial statements and found no material misstatements of financial information presented by management.

## Fiscal Year 2005 Department Opportunities and Challenges

#### **Opportunities**

 Auditing pays. Annually the City Auditor's Office returns savings and revenue well beyond the cost of the Office. Expanding the number of auditors has traditionally increased the recoveries and efficiencies.

#### Challenges

 As organizations are downsized and struggle with change and financial hard times, the risk that error or misappropriation occurs, and the probability increases that these could go undetected.

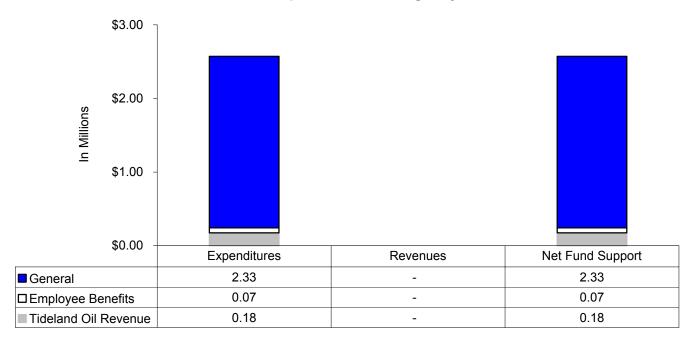
#### **Notes**

The City Auditor is independently elected and is, by City Charter, not under the authority of the City Manager or City Council. All audits are conducted based on the professional judgment of the City Auditor and his professional staff in accordance with Generally Accepted Auditing Standards.



## City Auditor Department Summary

## Proposed FY 05 Budget by Fund

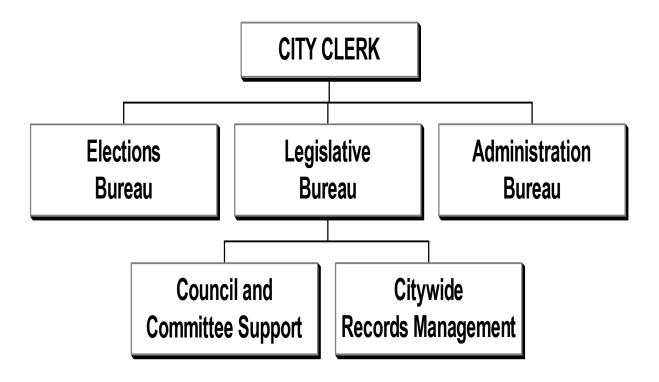


	Actual FY 03	Adopted FY 04	Adjusted FY 04	Estimated FY 04	Proposed FY 05
Expenditures:					
Salaries, Wages and Benefits	1,612,984	1,884,193	1,884,193	1,775,245	2,142,749
Materials, Supplies and Services	241,722	320,000	389,615	302,595	320,000
Internal Support	107,901	97,300	97,300	98,624	109,241
Capital Purchases	21,626	-	-	-	-
Debt Service	-	-	-	-	-
Transfers from Other Funds	-	-	-	-	-
Prior Year Encumbrance	-	-	-	-	-
Total Expenditures	1,984,233	2,301,493	2,371,108	2,176,465	2,571,990
Revenues:					
Property Taxes	-	-	-	-	-
Other Taxes	-	-	-	-	-
Licenses and Permits	-	-	-	-	-
Fines and Forfeitures	-	-	-	-	-
Use of Money & Property	-	-	-	-	-
Revenue from Other Agencies	-	-	-	-	-
Charges for Services	-	-	-	-	-
Other Revenues	1,799	-	-	250	-
Interfund Services - Charges	-	-	-	-	-
Intrafund Services - GP Charges	-	-	-	-	-
Harbor P/R Revenue Transfers	-	-	-	-	-
Other Financing Sources	-	-	-	-	-
Operating Transfers					
Total Revenues	1,799	_	-	250	
Personnel (Full-time Equivalents)	22.00	22.00	22.00	22.00	22.00

Note: The City Auditor has committed to leaving 3 of the 22 FY 05 budgeted staff positions vacant to assist with the City's budget crisis.

# City Auditor Department Personal Services

Classification	FY 03 Adopt FTE	FY 04 Adopt FTE	FY 05 Prop FTE	FY 04 Adopted Budget	FY 05 Proposed Budget
City Auditor Assistant City Auditor Audit Analyst Audit Manager Deputy City Auditor Executive Secretary Senior Auditor Staff Auditor	1.00 1.00 3.00 3.00 2.00 4.00 5.00	1.00 1.00 3.00 3.00 2.00 4.00 5.00	1.00 1.00 3.00 3.00 2.00 4.00 5.00	152,021 141,462 143,321 258,221 321,161 122,400 254,475 242,348	154,758 141,462 143,321 262,924 325,633 122,400 257,832 246,230
Subtotal Salaries	22.00	22.00	22.00	 1,635,409	 1,654,559
O vertime Fringe Benefits Administrative O verhead Salary Savings	  	  	  	 381,405 75,825 (208,446)	665,417 62,969 (240,195)
Total	22.00	22.00	22.00	1,884,193	2,142,749
Note: The City Auditor has committed to leaving 3 with the City's budget crisis	of the 22 F	/ 05 budgete	ed staff posit	ions vacant to as	sist



# CITY CLERK

The City Clerk Department is committed to pursuing excellence through trust, respect, caring, and by being accountable and responsible, by following these guiding principles: Provision of accessible legislative services to all, including the obligation to inform and notify the public; Conducting all elections in an efficient and accurate manner and as mandated by law; Recording and maintaining official City government documents in a manner that promotes security and ease of retrieval.

## **Key Contacts**

Larry Herrera, City Clerk

333 W Ocean Boulevard, Plaza Level Long Beach, CA 90802 Phone: (562) 570-6101

TDD: (562) 570-6626 Fax: (562) 570-6789 www.longbeach.gov

## **Department Information**

The City Clerk Department is organized into three functional units:

#### Administration

This unit is responsible for management and coordination of department operations related to: budgeting, accounting, payroll, human resources, employee development, internal communications and City safety programs. This unit coordinates the development of the annual budget, assists other managers regarding human resources, maintains the employee orientation and development program, supports development and monitoring of the department strategic plan, formulation of department policy, development of performance measures and supervision of "front office" services.

#### Legislative

Consistent with the provisions of California's public meeting laws and the Public Records Act, this unit is responsible for the transparent presentation and retention of the City's legislative histories that present and archive the laws, policies and decisions of the City Council and other public boards. The unit assembles and distributes all documents related to the presentation and deliberations of policy and program issues as reported upon and recommended by the City Manager, City Attorney, City departments, and the public.

This unit is responsible for the preparation of agendas, posting and publishing public notices as required by law, recording of actions, acceptance of damage claims and subpoenas, and the retrieval of actions, reports and studies presented to the City Council and other public boards. The unit also administers the citywide records retention and destruction program at on-site and off-site storage locations.

Furthermore, this unit provides counter, telephone and Internet service to all customers seeking information (agendas, minutes and supporting reports) regarding City Council and other public board deliberations as retained in the legislative information management system, the on-line City Charter and Municipal Code, and document imaging storage and retrieval system, including processing and indexing all contract documents filed with the City Clerk.

#### Elections

This unit is responsible for the management and conduct of City, school district, and community college district elections comprising 23 elected offices and 220,000 registered voters. Other responsibilities include: import and verification of voter registration data from the Los Angeles County Registrar, design and maintenance of precinct and district boundaries, identification and assessment of polling places, recruitment and training of elections officers, maintenance and testing of vote tally equipment, development and publishing of sample ballots and official ballots, distribution and processing absentee ballot applications and petitions. The unit also manages candidate and campaign finance fillings, statements of economic interest, and voter education and outreach programs.

### **Department Goals and Related Services**

#### **Goal 1** Administration Bureau

#### Service/Program

**Operations Manual** – Coordinate the development of an operations manual for the City Clerk Department functions.

**Employee Development** – Develop an employee orientation program and performance measures policy. Provide necessary training and resources to implement reclassification study recommendations. Make available training/cross-training opportunities as new technology is implemented.

**Public Counter** – Develop a new front counter environment and operation to enhance public service.

**Employee Recognition Program** – Design an employee recognition program that will acknowledge individual and team contributions towards achieving our Department's goals and objectives.

**ADA Council Support** – Coordinate Americans with Disabilities Act (ADA) compliance **upon** request from any member of the public to allow for their participation in City Council Meetings, Committee Meetings and Workshops.

**Content Management** – Continue to update the design and implementation of the City Clerk content management web page format to improve delivery of City Clerk information and increase the number of daily web page hits from approximately 2,000 to 3,000, and encourage feedback from customers to promote better customer service.

#### Goal 2 Legislative Bureau

#### Service/Program

**Document Imaging/Management System** – Continue to increase monthly number of scanned City Clerk documents to build a more extensive database to reduce the number of requests for retrieval/refilling of current documents from the Records Center (archival City Council meeting folders and minutes, ordinances, resolutions, contracts); enable City staff to conduct their own research as appropriate; enable customers to access archived City Council meeting agenda items; and reduce costs related to staff time and copying.

**Legislative Information Management System (LIMS) –** Continue the implementation of the Daystar/Legistar legislative information management system and establish and conduct training programs for designated staff to facilitate design and installation of the system in other City departments.

**Records Management Software Enhancements** – Continue evaluation of implementation of the LIMS system and related parameters of networking the Microfilm (Division) to the Records Center with implementation of records management software and report writer software for records management forms.

**Streaming Video System/Digital Minutes/LIMS System** – Continue to utilize the Granicus streaming video system to enable digital recording of City Council meetings and other committee meetings and provide CD-ROM copies of meeting proceedings. Integrate the Granicus and Daystar/Legistar systems to provide the best solution for recording/indexing City Council meetings and committee meetings.

### **Department Goals and Related Services**

#### Goal 3 Elections Bureau

#### Service/Program

**Election Management Information System (EIMS)** – Continue maintenance and support of a Windows-based EIMS that provides support for the planning and administration of the following election functions: Voter Registration Management; Precinct and District Module, Street Inventories; Office/Incumbent and Candidate Processing; Polling Place and Polling Location Planning and Inventory and Payroll. As a part of this operation, staff will also undertake: development of a Election Day Answering Guide (aimed to assist staff responding to Election Day telephone calls); update of the 2004 to 2006 Elections Plan (adopted by City Council in January 2002); contingency planning for enactment of SB 1730 (moving the March Primary Election to June of each even numbered year).

**Poll-Worker Training** – Refine and solidify poll worker training by limiting number of participants per class and increasing number of classes. Separate classes for inspectors, clerks, precinct coordinators and employees. Preparation of poll worker procedures manual for polling places. Develop a poll worker training video in conjunction with other local agencies that conduct stand alone elections.

**Voter Education** – Development of a voter education program for the April and June 2006 elections and develop a polling place locator with map and photo on election web page.

**Electronic Campaign Finance Filing System –** Continued maintenance, support and training for the electronic campaign finance filling system.

**Statement of Economic Interests – Notify filers electronically.** Provide interactive capabilities (print, sign and submit to filing officer) for all forms, and make forms available on the Fair Political Practices Commission (FPPC) website (www.fppc.ca.gov).

**The 2004 to 2006 Elections Plan –** Develop Telephone Answering Guide and update Elections Procedures.

**Election Legislation –** Continue to monitor legislation effecting elections, campaign finance and conflict of interest.

**VIMS (Voter Information Management System) –** Work with Los Angeles County Registrar-Recorder/County Clerk for training in the Voter Information Management System.

## Fiscal Year 2004 Strategic Plan Accomplishments

#### **Administration Bureau**

- Developed a Department Employee Handbook to work in conjunction with City policies and Memorandum of Understanding (MOU) with labor groups.
- Completed organizational redesign plan, strategic plan, and career ladder job description reports.
- Began training of staff via continuing education, conferences and seminars related to: process mapping and problem solving, graphic design and layout, business writing, office productivity software use, City financial systems, records management technology, open meeting laws (Brown Act) and Public Records Act, poll worker procedures, campaign finance, Political Reform Act, and the California City Clerks Association annual and regional conferences.

#### Legislative Bureau

- Improved process of City Council agenda distribution utilizing copier system enhancements to decrease the number of agenda packets and consolidated scanning functions related to document imaging and Intranet/Internet publications.
- Installed and implemented Phase I of the Daystar/Legistar Legislative Information Management System (LIMS) in the City Clerk Department.
- Launched new City Clerk content management web page format as part of the Technology Services Department's Citywide project to improve delivery of City Clerk Information and increase number of daily hits to web page.
- Continued to build a more extensive database of City Clerk documents to reduce the number of requests for retrieval/refilling of current documents from the Records Center (archival City Council meeting folders and minutes, ordinances, resolutions, contracts).
- Continued to utilize the improvements to the Granicus streaming video system to enable digital recording of City Council meetings and began utilization of streaming video system for selected committee meetings.

#### **Elections Bureau**

- Successfully conducted the Primary Nominating Election of 2004 and the General Municipal Election of 2004.
- Posted campaign finance filings on Internet consistent with adopted City Council address redaction policy.
- Continued maintenance of On-Line Campaign Finance Filing Program for use beginning January 2004.

## Fiscal Year 2004 Strategic Plan Accomplishments

- Tested, installed and evaluated the Elections Information Management System (EIMS).
- Issued a Request for Proposal for possible implementation of modern voting systems technology.
- Used GIS for precinct consolidation and verification of district boundaries and duplicate registrations.
- Conducted poll worker training in-house rather than outsourcing, with emphasis on provisional voting procedures and site check-in and assessment procedures.

## Fiscal Year 2004 Department Opportunities and Challenges

### **Opportunities**

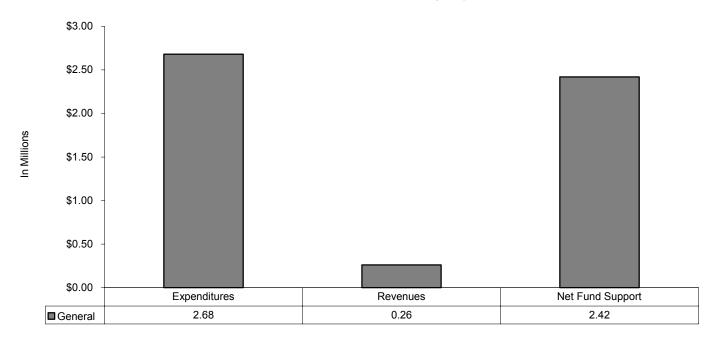
 Development and implementation of new organizational design, career ladders, and information systems that focus on the customer by leveraging the skills and abilities of a talented department staff.

## Challenges

 Maintaining and expanding service levels without historically filled positions of Assistant City Clerk and Deputy City Clerk, and incrementally expanding the City Clerk Department's public education and outreach activities.

## City Clerk Department Summary





	Actual FY 03	Adopted FY 04	Adjusted FY 04	Estimated FY 04	Proposed FY 05
Expenditures:					
Salaries, Wages and Benefits	1,375,871	1,900,531	1,775,531	1,728,899	1,794,164
Materials, Supplies and Services	617,448	912,780	912,780	811,201	432,241
Internal Support	220,021	278,732	278,732	263,781	312,740
Capital Purchases	-	-	400,000	83,792	138,485
Debt Service	-	-	-	-	-
Transfers from Other Funds	-	-	-	-	-
Prior Year Encumbrance	-	-	-	-	-
Total Expenditures	2,213,340	3,092,043	3,367,043	2,887,673	2,677,630
Revenues:					
Property Taxes	-	-	-	-	-
Other Taxes	-	-	-	-	-
Licenses and Permits	-	-	-	-	-
Fines and Forfeitures	-	-	-	-	-
Use of Money & Property	-	-	-	-	-
Revenue from Other Agencies	-	-	-	-	-
Charges for Services	4,299	3,400	3,400	2,300	1,900
Other Revenues	167,498	1,275	1,275	90,565	525
Interfund Services - Charges	-	-	-	-	-
Intrafund Services - GP Charges	91,012	166,877	166,877	80,000	124,000
Harbor P/R Revenue Transfers	-	-	-	-	-
Other Financing Sources	-	-	275,000	46,162	138,485
Operating Transfers	-	-			
Total Revenues	262,809	171,552	446,552	219,027	264,910
Personnel (Full-time Equivalents)	29.00	29.00	29.00	29.00	19.50

# City Clerk Department Personal Services

Classification	FY 03 Adopt FTE	FY 04 Adopt FTE	FY 05 Prop FTE	FY 04 Adopted Budget	FY 05 Proposed Budget
City Clerk Administrative Aide II Administrative Analyst III Assistant City Clerk Chief Deputy City Clerk City Clerk Analyst City Clerk Assistant City Clerk Specialist Clerk Typist I Clerk Typist III Clerk Typist IIV Deputy City Clerk I Deputy City Clerk II Election Employee/1 Election Employee/6 Election Supervisor Elections Bureau Manager Executive Secretary Legislative Bureau Manager Microfilm Technician Records Manager-City Clerk Senior Minute Clerk Special Projects Officer-City Clerk	1.00 1.00 1.00 1.00 2.00 - - 1.00 1.00 1.00 1.00 1.00 1.00 1.	1.00 1.00 1.00 1.00 2.00 - - 1.00 1.00 1.00 1.00 1.00 1.00 1.	1.00 5.00 2.50 9.00 1.00 - 1.00	105,818 45,819 61,930 101,082 141,235 - 32,090 32,359 30,535 40,430 315,115 49,085 23,363 25,503 112,660 40,430 - 40,977 - 33,655 61,936 44,662 71,850	107,722 - - - - 322,459 88,586 506,949 - - - - - - 80,119 - 84,288 - - - -
Subtotal Salaries  Overtime Fringe Benefits Administrative Overhead Salary Savings  Total	29.00     29.00	29.00     29.00	 19.50     19.50	1,410,535 20,600 405,656 63,741  1,900,531	1,190,123 13,030 546,229 44,781  1,794,164



# CITY MANAGER

The City Manager Department is responsible for the administration of all City departments with the exception of elected and appointed offices and commission-governed departments. The City Manager plans and directs the implementation of City programs in accordance with City Council policies, the City Charter, and the Municipal Code, and provides leadership for efficient and effective municipal services for the community.

### **Key Contacts**

Gerald R. Miller, City Manager

Christine F. Shippey, Assistant City Manager

Suzanne R. Mason, Deputy City Manager

Reginald I. Harrison, Deputy City Manager

333 W Ocean Boulevard, 13<sup>th</sup> Floor Long Beach, CA 90802 Phone: (562) 570-6711 Fax: (562) 570-6583

www.longbeach.gov

## **Department Goals and Related Services**

The goals noted below are citywide objectives for the City Manager. These goals incorporate the services and programs of all City departments and touch upon all Strategic Plan objectives.

- **Goal 1** To provide a cleaner and safer community
- Goal 2 To protect and enhance the fiscal strength of the City
- **Goal 3** To engender an open, transparent government through ongoing communication with the community and City employees
- **Goal 4** To balance economic development with community needs, while maintaining neighborhood character and preserving open space

## City Council Goals

In Fiscal Year 2004, the City Council communicated a clear set of shared goals and objectives to create a common vision and prioritize City resources. These goals provide important policy direction to the City Manager and were influential in the development of the Proposed Updated Three-Year Financial Strategic Plan and the Fiscal Year 2005 Budget.

	1100di 10di 2000 50dgo.i.	Strategic Plan Goal
Goal 1	Further reduce crime, particularly violent crime	\$1, \$3, \$4, Y8
Goal 2	Enhance neighborhood economic development efforts	B1, B3, B4, B5
Goal 3	Improve environmental conditions in the city of Long Beach	E1, E3, E4, E5
Goal 4	Improve the quality of life in the neighborhoods	N1, N3, N4, S5, E2
Goal 5	Expand the community's involvement in the workings of Long Beach government	N2, S2
Goal 6	Promote workforce and business development efforts so as to create new jobs; ensure Long Beach becomes more business friendly	Y9, B2
Goal 7	Support programs which encourage the public's health and well being	N6, Y1, Y2, Y3, Y4, Y5, Y6, Y7
Goal 8	Promote quality housing development; improve home ownership opportunities for Long Beach residents	N5
Goal 9	Improve the transportation system to efficiently and effectively move goods and people through the city without negatively impacting the neighborhoods	N3, N4, B3, B5, E2
Goal 10	Adopt an annual budget that is structurally balanced	В5

## Fiscal Year 2004 Strategic Plan Accomplishments

#### Plan to Eliminate Structural Deficit by FY 06

• The City Council-endorsed Three-Year Financial Strategic Plan (Plan) provides a framework for future City budgets. The Plan calls for a rational approach to balancing ongoing expenditures and revenues to eliminate the City's structural deficit over three fiscal years. In FY 04 the City Manager implemented the first year of the Plan, reducing the structural deficit by \$41 million. The Proposed Update to the Plan was unveiled this year, which rationally addressed the remaining \$61 million in structural deficit, with elimination of the deficit anticipated by the end of FY 06.

#### Open Dialogue With the Community

• The City Manager strives to create an open dialogue on critical issues facing the community such as approaches to dealing with reduced funding, Airport issues, issues related to the 710 Interstate Freeway, Redevelopment, housing and economic development. For example, in developing the Plan and the FY 05 Proposed Budget, the City Manager has reached out to the community for input at a series of community meetings, including the July 10, 2004 Budget Summit and dozens of neighborhood associations, boards, committee and commission meetings. Feedback from these meetings is communicated to the Mayor and City Council to help guide their decision-making on the Proposed Updated Plan and FY 05 Proposed Budget.

### **Employee Input and Communication**

• The City Manager is committed to maintaining frequent opportunities for employee involvement. In the beginning of this fiscal year, the City Manager and his executive staff attended question and answer sessions with each of the 14 City Manager-directed departments. These sessions were conduits for the City Manager to discuss issues related to the organization and the Three-Year Plan, and answer direct questions from employees. Throughout the year employees have received informational letters from the City Manager, designed to keep employees abreast of ongoing organizational change and any potential impacts. The City Manager also created an Innovation Team comprised of diverse individuals throughout the organization to identify and recommend specific organizational changes to positively impact core services to the community, improve employee morale and save money and/or increase revenue. The City Manager has also dedicated one position in his office as an exclusive liaison with employees to help facilitate the implementation of Plan activities that have an impact on employees. Increasing employee involvement is planned for future efforts aimed at optimizing City operations.

#### **Quality of Life Improvements**

• The City Manager's Office has led a number of efforts to improve the quality of life for the community. The Neighborhood Nuisance Abatement program, originally housed in the City Manager's Office, completed a number of successful interdepartmental nuisance abatement actions last year, as well as met with over 30 motel owners to discuss problems with drug and prostitution activity. Staff from the City Manager's Office, various City Departments, Long Beach Unified School District and the Human

## Fiscal Year 2004 Strategic Plan Accomplishments

Relations Commission has also met on a continuous basis to align resources, review program policies and benchmark successful programs from other cities to reduce youth and gang violence.

### Homeland Security Funding and Coordination

 Recognizing that Long Beach is a potential target for terrorist activity, the City Manager, at the direction of the City Council, has actively pursued State and Federal funding for homeland security. As of July 2004, the City has received \$8.3 million, with an additional \$26 million in funding expected to help address critical security needs.

## Fiscal Year 2005 Department Opportunities and Challenges

#### **Opportunities**

- Continue to restore the community's trust in City government.
- Enhance the transparency of the City organization and the complex decision-making processes that guide the provision of municipal services.
- Improve responsiveness to the community through enhanced outreach and communications efforts.
- Maintain a long-term perspective for the community's health by continuing investment in core service areas critical to the City's future.
- Develop and foster productive partnerships with outside organizations such as the Long Beach Unified School District, non-profit organizations, other cities and counties, the arts community, and the private sector.
- Implementation of service improvement efforts aimed at improving the efficiency and effectiveness of City services, including Workers' Compensation, Fire Services and Code Enforcement/Nuisance Abatement.
- The newly formed Youth and Gang Violence Prevention Task Force will develop specific strategies to address complex causes for youth and gang violence through a collaborative process, involving community representatives from every major leadership sector.

#### Challenges

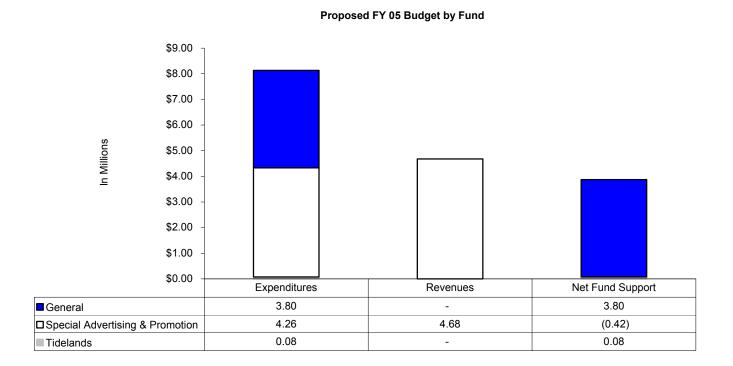
- Balancing the City's budget and eliminating the structural deficit by FY 06, as prescribed in the Three-Year Financial Strategic Plan.
- Maintaining the City's core services with reduced resources, while not forsaking important City infrastructure needs (physical and technological) and quality of life issues.
- Reducing the costs of City services while balancing the impact on the community and the City's workforce.
- Ongoing State of California budget crisis and its impact on local government.
- Aligning the City's budget and operations with the goals of the Strategic Plan 2010, while reducing the cost of City services.

### **Structural Deficit Reductions**

DESCRIPTION	SERVICE IMPACT
Reduction in Administrative and Management staff for the City Manager Department (\$144,000)  Reduce 0.5 FTE investigator position and reorganize administrative support functions for the Citizen Police Complaint Commission (CPCC).  Downgrade Administrative Assistant to the City Manager to a non-management Program Specialist position.  Transfer the Neighborhood Nuisance Abatement Program (NNAP) to the Police Department.	Streamlines administrative support, consolidates investigative functions and reduces overhead costs. Existing staff will take on additional workload to mitigate the loss in investigative and administrative support.  Downgrading the Administrative Assistant to the City Manager to a Program Specialist is a reduction of one management position. Little impact is expected as the duties of this position have been modified from a management to administrative level.  For FY 05 the Neighborhood Nuisance Abatement Program (NNAP) will be transferred to the Police Department, to better align and coordinate resources necessary for program success. No impact is expected as the resources currently dedicated to the program will be reapportioned as the program makes the organizational change.
Reduction in Support to the Arts (\$50,000)  Reduce General Fund support to the Public Corporation for the Arts (PCA).	The City's annual support to the PCA and the arts and cultural community will be reduced by \$50,000. In the original Plan this reduction was contemplated for \$300,000 in FY 05. The Proposed Update to the Plan shifts \$250,000 of the reduction into FY 06, allowing the arts community more time to implement the recently developed Community Arts Funding Strategy to help supplement funding for the arts in Long Beach.  PCA funding will total \$600,000 for Fiscal Year 2005, which represents a 10 percent reduction from FY 04.



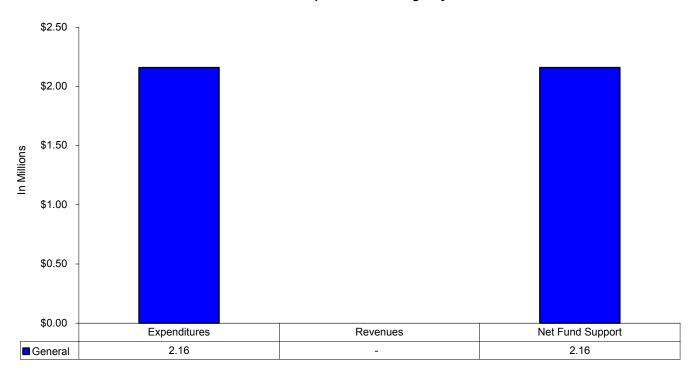
## City Manager Department Summary



	Actual FY 03	Adopted FY 04	Adjusted FY 04	Estimated FY 04	Proposed FY 05
Expenditures:					
Salaries, Wages and Benefits	2,710,289	2,699,380	2,699,380	2,476,501	2,872,084
Materials, Supplies and Services	6,609,031	5,547,588	5,659,868	5,758,134	5,386,472
Internal Support	257,831	305,102	305,102	238,700	251,128
Capital Purchases	-	-	-	-	-
Debt Service	-	-	-	-	-
Transfers from Other Funds	(361,460)	(375,761)	(375,761)	(495,901)	(375,761)
Prior Year Encumbrance	-				
Total Expenditures	9,215,691	8,176,309	8,288,589	7,977,434	8,133,923
Revenues:					_
Property Taxes	-	-	-	-	-
Other Taxes	3,789,210	4,442,000	4,442,000	4,100,000	4,342,000
Licenses and Permits	-	-	-	-	-
Fines and Forfeitures	-	-	-	-	-
Use of Money & Property	343,459	309,500	309,500	359,500	334,500
Revenue from Other Agencies	-	-	-	-	-
Charges for Services	3,000	-	-	4,000	-
Other Revenues	100,596	-	-	1,865	-
Interfund Services - Charges	-	-	-	-	-
Intrafund Services - GP Charges	-	-	-	-	-
Harbor P/R Revenue Transfers	-	-	-	-	-
Other Financing Sources	-	-	-	-	-
Operating Transfers	-		-		-
Total Revenues	4,236,265	4,751,500	4,751,500	4,465,365	4,676,500
Personnel (Full-time Equivalents)	31.00	27.00	27.00	27.00	25.50

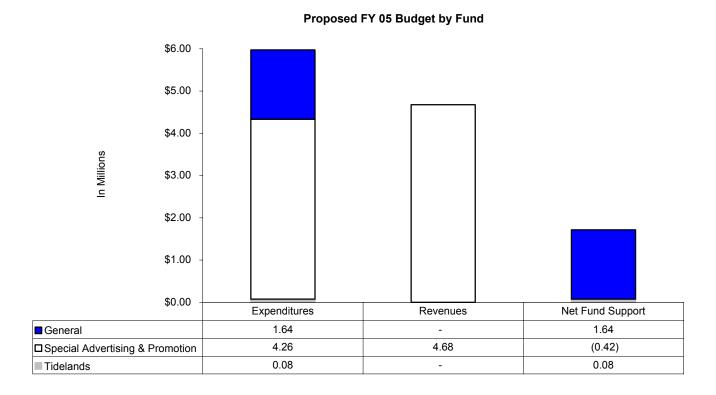
# General City Management Functions Summary





	Actual FY 03	Adopted FY 04	Adjusted FY 04	Estimated FY 04	Proposed FY 05
Expenditures:					
Salaries, Wages and Benefits	1,583,189	1,617,594	1,617,594	1,702,900	1,809,362
Materials, Supplies and Services	225,636	198,618	216,826	189,926	198,618
Internal Support	151,997	158,811	158,811	135,161	151,237
Capital Purchases	-	-	-	-	-
Debt Service	-	-	-	-	-
Transfers From Other Funds	(11,340)	-	-	(35,151)	-
Prior Year Encumbrance		-	-		-
Total Expenditures	1,949,481	1,975,023	1,993,231	1,992,836	2,159,217
Revenues:					_
Property Taxes	-	-	-	-	-
Other Taxes	-	-	-	-	-
Licenses and Permits	-	-	-	-	-
Fines and Forfeitures	-	-	-	-	-
Use of Money & Property	-	-	-	-	-
Revenue from Other Agencies	-	-	-	-	-
Charges for Services	-	-	-	-	-
Other Revenues	-	-	-	-	-
Interfund Services - Charges	-	-	-	-	-
Intrafund Services - GP Charges	-	-	-	-	-
Harbor P/R Revenue Transfers	-	-	-	-	-
Other Financing Sources	-	-	-	-	-
Operating Transfers	-	-	-	-	-
Total Revenues	_	-	-	-	
Personnel (Full-time Equivalents)	16.45	14.45	14.45	14.45	14.45

## Citywide Functions Directed by the City Manager Summary



	Actual FY 03	Adopted FY 04	Adjusted FY 04	Estimated FY 04	Proposed FY 05
Expenditures:					
Salaries, Wages and Benefits	1,127,100	1,081,786	1,081,786	773,601	1,062,722
Materials, Supplies and Services	6,383,396	5,348,970	5,443,042	5,568,208	5,187,854
Internal Support	105,834	146,291	146,291	103,539	99,891
Capital Purchases	-	-	-	-	-
Debt Service	-	-	-	-	-
Transfers From Other Funds	(350,120)	(375,761)	(375,761)	(460,750)	(375,761)
Prior Year Encumbrance	-	-	-	-	-
Total Expenditures	7,266,210	6,201,286	6,295,358	5,984,598	5,974,706
Revenues:	, ,	, ,	, ,	, ,	· · · · ·
Property Taxes	-	-	-	-	-
Other Taxes	3,789,210	4,442,000	4,442,000	4,100,000	4,342,000
Licenses and Permits	-	-	-	-	-
Fines and Forfeitures	-	-	-	-	-
Use of Money & Property	343,459	309,500	309,500	359,500	334,500
Revenue from Other Agencies	-	-	-	-	-
Charges for Services	3,000	-	-	4,000	-
Other Revenues	100,596	-	-	1,865	-
Interfund Services - Charges	-	-	-	-	-
Intrafund Services - GP Charges	-	-	-	-	-
Harbor P/R Revenue Transfers	-	-	-	-	-
Other Financing Sources	-	-	-	-	-
Operating Transfers	-	-		-	
Total Revenues	4,236,265	4,751,500	4,751,500	4,465,365	4,676,500
Personnel (Full-time Equivalents)	14.55	12.55	12.55	12.55	11.05

# City Manager Department Personal Services

	FY 03	FY 04	FY 05	FY 04	FY 05
Classification	Adopt FTE	Adopt FTE	Prop FTE	Adopted Budget	Proposed Budget
City Manager Administrative Assistant-City Manager Assistant City Manager Clerk Typist III	1.00 8.00 1.00 2.00	1.00 5.00 1.00 1.00	1.00 3.00 1.00 1.00	197,000 382,505 166,077 32,848	197,000 224,491 170,000 37,588
Contracts Officer Deputy City Manager Executive Secretary to Assistant City Manager Executive Secretary to City Manager	1.00 2.00 1.00 1.00	1.00 1.00 2.00 1.00 1.00	1.00 1.00 2.00 1.00 1.00	84,034 272,947 61,702 65,154	84,034 273,711 61,702 65,154
Executive Secretary Human Dignity Officer Investigator - City Manager Management Assistant	5.00 - 2.00 3.00	5.00 1.00 2.00 2.00	5.00 1.00 1.50 2.00	271,420 67,703 111,706 83,940	271,419 67,703 85,520 79,869
Program Specialist-City Manager Public/Government Affairs Manager Public Information Officer Secretary	2.00 - 1.00 1.00	1.00 1.00 1.00 1.00	2.00 1.00 1.00 1.00	60,345 87,417 85,813 40,430	138,428 93,037 85,813 40,430
Subtotal Salarios	21.00		 25 50	2 071 042	 1 075 900
Overtime Fringe Benefits Administrative Overhead Salary Savings	31.00	27.00   	25.50   	2,071,042  531,482 96,856 	1,975,899  818,577 77,607 
Total	31.00	27.00	25.50	2,699,380	2,872,084